

### Note:

- In case the total run of the train is less than the distance restriction, end fare i.e. from originating to destination station shall be charged.
  - There will be no such restriction for Tatkal scheme in passenger trains.
- i. Tatkal tickets are issued subject to the applicable distance restrictions.
- j. All authorised ticketing agents of Indian Railways/IRCTC have been restricted from booking Tatkal tickets at the counters between 1000 hours and 1030 hours for tickets in AC classes and between 1100 hours and 1130 hours for non-AC classes.
- k. It is possible to book a maximum of only four passengers per PNR for Tatkal tickets.
- l. The web services agents of IRCTC have been permitted to book only one Tatkal ticket per train per day on the internet.
- m. Powers for earmarking of Tatkal accommodation in different classes have been delegated to Zonal Railways who take a decision in this regard keeping in view the utilization pattern in that class during the previous financial year as well as availability of accommodation. The accommodation so earmarked, however, in no case exceed upto maximum of 30% of capacity of coach depending on the utilization of this quota during the last 6 month period.
- n. Out of the total berth potential of around 13.49 lakhs berths/seats per day, on an average, around 2.52 lakh seats/berths are available for booking under Tatkal / Premium Tatkal every day i.e. approximately 18.70% of the total accommodation.
- o. Instructions have also been issued to zonal Railways to introduce Tatkal scheme in the passenger trains in that train/class in which average utilisation during the previous financial year has been more than 60%. The minimum Tatkal charges prescribed for different classes will be applicable as flat Tatkal charges. All other conditions applicable to normal Tatkal scheme will be applicable in case of identified passenger trains.

### The Up-gradation Scheme

- With a view to optimise the utilisation of available accommodation in train, a scheme to upgrade full-fare paying passengers to the higher class without any extra charge against the available vacant accommodation is available in almost Mail/Express trains.
- The passengers are required to give the option for being considered for upgradation. If no option is given at the time of filling up of requisition form, the same is treated as "yes" and passenger(s) can be considered for upgradation.
- The passengers for upgradation are selected automatically (except in cases where the passenger has shown his unwillingness to be upgraded) on random basis by the System at the time of preparation of reservation charts.
- All the passengers on a ticket are upgraded together.
- It is not done for block booking transactions.
- If a passenger, who has been upgraded, cancels his ticket, cancellation charges of the original class only are payable. It is advisable to avail the facility (by exercising the option in the affirmative) and always to check the status (coach/ berth numbers) before boarding the train.

## KNOW YOUR TICKET

शुभ यात्रा		HAPPY JOURNEY				
1. पी.एन.आर. नं. PNR NO.	गाड़ी नं. TRAIN NO.	दिनांक DATE	कि.मी. K.M.	वयस्क ADULT	बच्चे CHILD	टिकट नं. TICKET NO.
4 4 6 - 4 0 7 5 9 2 3 1	2 6 5 7	1 5 - 0 6 - 2 0 0 8	3 6 8	1	0	2 7 4 8 1 5 6 5
2. कोच CLASS	3. स्टेशन STATION		4. यात्रा का प्रकार JOURNEY CUM RESERVATION TICKET	5. यात्री का विवरण PASSENGER'S PARTICULARS		
3A	चेन्नई सेण्ट्रल - बंगलुरु सिटी जं.		6. यात्री का विवरण PASSENGER'S PARTICULARS	7. टिकट का प्रकार TICKET TYPE		
कोच COACH	सीट/बेड SEAT/BERTH	लिंग SEX	वयस्क AGE	यात्री का अधिकार TAUTHORITY	चिपका CONC	रिजर्वेशन फी RESV. UP TO
ML/3AC	ML/207	M	43			94E
8. स्टेशन का नाम STATION NAME		9. टिकट का प्रकार TICKET TYPE		10. टिकट का मूल्य TICKET VALUE		
CHENNAI CENTRAL - BANGALORE CITY JN		SCH DEP 13-06 23:15 APR 16-06 05:30		Rs. TWO ZERO FIVE ONLY		

- The Passenger Name Record (PNR) Number printed on your ticket is a unique number. Quote this number to check the status of your ticket.
- Indicates the train number, date of journey, the distance for which the ticket is issued and the number of adults and children on your ticket.
- Refers to the class of accommodation in which you intend to travel. Such class of accommodation is abbreviated as below.  
IA-First AC; 2A-2-Tier AC Sleeper; 3A-3-Tier AC; EC - Executive Class; CC-AC Chair Car; FC-First Class; SL-Sleeper Class; II-Second Class Seat.
- Indicates the originating and destination station of your journey as well as the station up to which you have sought a reservation. The name of such stations are displayed in both English and Hindi.
- Indicates the confirmed status of your ticket. Viz. Coach No. A2, Berth/Seat No. 34, Sex: M (Male)/F (Female), Age : 38. In case you have AC First Class or First Class Ticket, the coach number or seat/berth number is not displayed. Such passengers may ascertain their actual accommodation status from the Reservation Chart.
- Indicates your waitlisted position. Two such waitlist numbers are indicated: the first, is the **running waitlist number** and the second, the **current waitlist number** at the time of booking your ticket. The former is unique for a given train, date, route and class combination you are travelling on. Please look at the reservation chart with reference to your **running waitlist number** to instantly ascertain the final status of your ticket.  
PQWL, RLWL, RSWL etc. indicate waitlist position of your ticket. PQ, RL and RS are internal codes used for operational reasons.
- Indicates the amount paid for your ticket, both in words and figures. This may include charges such as Concession Amount (CONC) Reservation Fee (R Fee), Super Fast Charges (S.CH) and Voucher Charges (Vou. Ch)
- Displays the name of the train, your boarding station and the date and time of your travel along with scheduled arrival time and date at destination station.
- Displays the date and time you bought your ticket.

### Can I book my tickets on a Credit Card?

Yes. For your convenience, Indian Railways have exclusive counters where you can reserve your ticket through credit cards. This facility is presently available only at important Computerised Reservation Centres. An additional service charge of Rs. 30/- is levied when you reserve your tickets on a credit card.

### Can I book my tickets through Mobile Phone?

Yes. You can book reserved tickets through mobile phones. The procedure for booking is similar to that of booking tickets through Internet. For details, please visit [www.irctc.co.in](http://www.irctc.co.in)

### Can I book my tickets through Travel Agents?

Yes, you can approach authorised Agents, who will book your tickets on payment of prescribed charges. No separate reservation quotas have been assigned to these agents.

### Can I book meals through E-catering?

Yes, E-catering service has been started by Indian Railway Catering and Tourism Corporation (IRCTC) at all 408 A1 & A Category Stations and trains without pantry where passengers can book preferred meal of reputed brands through e-catering website as well as through phone and SMS. The website address is [www.ecatering.irctc.co.in](http://www.ecatering.irctc.co.in) and phone numbers are 1800-1034-139 (Toll-free), 0120-4383892-99 (Toll) and SMS MEAL to 139. Further, a four digit all Indian Toll free no.1323 is operational along with a Mobile APP launched for this service. The list of the trains in which e-catering facility is available are shown in the above website.

### Are there any special facilities provided by Indian Railways for foreign tourists?

Yes. Foreign tourists who wish to experience Indian by train, can enjoy the special facilities earmarked for them. These are explained below in greater detail:

**Special Quota:** Several important trains have a special quota for foreign tourists. This can be availed on payment of US Dollars or Pound Sterling. Tourists without foreign currency, will be allotted the special quota on production of the exchange certificates issued by an nationalised bank. At the time of reservation, the passport number and the country of origin should be mentioned.

**Assistance Cells:** Major Reservation Centres have special Cells to help foreign tourists plan their itinerary, reserve their tickets and render any assistance required.

**The International Tourist Bureau** situated on the first floor of New Delhi Railway Station provides personalised service and assistance to foreign tourists and NRIs regarding reservations, itinerary planning and other enquiries. This Bureau is manned by trained staff and tourist guides, fluent in foreign languages. For any assistance, please contact: **The Manager**, International Tourist Bureau, I Floor, New Delhi Railway Station, New

Delhi-110 001. Tel : 011-23405156, 23346804. Fax : 011-23343050.

**Indrail Pass:** This travel-as-you-please ticket has been created especially for foreign tourists and Indian nationals residing abroad. This ticket is available for a specified time period from 1/2 day to 90 days. Indrail Passes should be used within one year of issue. Validity period starts from the date of the first train journey and ends on the midnight of the last journey.

During the period of validity, foreign tourists can travel from anywhere to anywhere on the Indian Railways network without route or train restrictions and without payment of any additional charges.

### What is the cost of the Indrail Pass?

The cost of the Indrail Pass varies with the class of travel and the validity period. For your convenience, the details are given as follows:

#### Period of Validity & Fare Structure (Fares in U.S. Dollars)

Period of Validity	A.C. First Class		First Class/ AC-2 Tire/ AC-3 Tier/AC Chair Car		Sleeper Class Second Class (Non-AC)	
	Adult	Child	Adult	Child	Adult	Child
1/2 day*	57	29	26	13	11	6
1 day*	95	47	43	22	19	10
2 days*	160	80	70	35	30	15
4 days*	220	110	110	55	50	25
7 days	270	135	135	68	80	40
15 days	370	185	185	95	90	45
21 days	396	198	198	99	100	50
30 days	495	248	248	126	125	65
60 days	800	400	400	200	185	95
90 days	1060	530	530	265	235	120

\* For sale only by General Sales Agents. Please note: Fares are subject to revision.

Indrail Passes are also sold through General Sales Agents in Bahrain, Bangladesh, Finland, Germany, Kuwait, Malaysia, Nepal, Oman, South Africa, Sri Lanka, Thailand, the DAE and the UK.

### Where are Indrail Passes available?

In India, Indrail Passes are available for sale in Railway Reservation Offices at: Ahmedabad, Aurangabad, Bangalore, Howrah, Chennai, Gorakhpur, Hyderabad, Jaipur, Mumbai, New Delhi, Pune, Secunderabad, Thiruvananthapuram Central, Vadodara, Varanasi and Vasco-da-Gama. Certain recognised Travel Agents are also authorised to sell these Passes in Delhi, Mumbai, Kolkata and Chennai.